

The NIH logo consists of the letters "NIH" in a bold, white, sans-serif font, set against a dark grey background. To the right of the text is a stylized blue arrow pointing to the right, with a white outline.

NIH Supply Center

Division of Logistics Services

We want to meet your customer service needs! Contact us with any questions you may have!

Email:

NIHSC-CustomerService@od.nih.gov

Phone:

1-833-3 ONE NIH



CUSTOMER SERVICE TOP THREE TIPS:

1. When inquiring about an order, please send the requisition # or POTS # for all orders so we can easily look up your status!
2. Delivery for orders is between 9am-3pm. Please make sure someone is onsite to accept during those times to ensure delivery completion and satisfaction!
3. When you call to inquire about an order you placed, please give us 48 hours to follow up with a solution – we want to make sure we provide you with the most accurate information!